

CHALLENGER WORLD TOURS & TETRA BRAZIL TOURS



2010 TERMS & CONDITIONS

Challenger World Tours & Tetra Brazil Tours
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Registration and Payment Terms:

A registration will be considered binding on both parties upon receipt of this '2010 Registration Document – Challenger World Tours & Tetra Brazil Tours' and a \$300 deposit for each traveler. In receiving your registration an agreement by and between you, the individual traveler, Challenger World Tours (CWT) a division of the Challenger Sports Corporation (CSC) and Tetra Brazil Tours (TBT) a division of Tetra Brazil Soccer LLC (TBS) agree to carry out the obligations as listed in our specific itinerary supplied to your group and under all the terms listed in the '2010 Registration Document – Challenger World Tours & Tetra Brazil Tours' and the '2010 Terms & Conditions – Challenger World Tours & Tetra Brazil Tours'.

All travelers are requested to follow the payment plan provided to the group with final balance paid no later than two months (60 days) prior to departure. Please refer to your Challenger World Tours &/or Tetra Brazil Tours Itinerary for final pricing.

Payment Plan:

This is only a sample Payment Plan and maybe customized specifically to cater for your group. Please refer to your '2010 Registration Document – Challenger World Tours & Tetra Brazil Tours' for specific Payment Schedule.

Payment 1	\$300 deposit / Due with registration
Payment 2	\$500
Payment 3	\$500
Payment 4	\$500 / Balance for those not taking Challenger World Tours & Tetra Brazil Tours flight
Payment 5	\$500
Final Payment	Balance for those taking Challenger World Tours & Tetra Brazil Tours flight - Due no later than 60 days prior to travel

The payment plan will commence the 15th of the month following collection of registrations and deposits and will be confirmed with the group leader prior to payments commencing. For those taking Challenger World Tours & Tetra Brazil Tours flights, those must be paid for in full prior to ticketing.

Waiver / Itinerary Confirmation:

Challenger World Tours & Tetra Brazil Tours have customized an itinerary that has been provided to you previously as a sample itinerary for your group. This itinerary is subject to modification and change. Challenger World Tours & Tetra Brazil Tours reserves the right to make changes in fees, departure dates, departure cities, itinerary, airlines, hotels, field trips and activities. Such changes are not grounds for withdrawal from or cancellation with refund. The final detailed itinerary will be mailed to you and/or the group leader / coach of your team no later than one week prior to your departure, along with phone numbers and addresses of all accommodations and contact persons to your destinations.

Challenger World Tours & Tetra Brazil Tours may cancel a program due to insufficient enrollment, un-foreseen operational difficulties, lack of projected availability or any other reasons. If a trip is cancelled by Challenger World Tours & Tetra Brazil Tours, a full refund will be made to you within six weeks of the cancellation date.

Liability Waiver and Parental Consent

Each participant should have approval to participate in any activities of Challenger World Tours & Tetra Brazil Tours during the organized tour. Parents/Guardians must acknowledge that participation in sports competitions carries with it a potential hazard. Parents/Guardians must understand and assume all risks and hazards incidental to the conduct of activities and to the transportation to and from any and all activities. Parents/Guardians must acknowledge that in case of injury or death during the tour including any activities or transportation to or from such activity, they must release, absolve, indemnify and waive all claims against Challenger Sports Corporation and its affiliates including but not limited to Sports Management Group LLC, Tetra Brazil Soccer LLC, Challenger World Tours, Tetra Brazil Tours and its organizers, suppliers, officials, and sponsors.



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Responsibility:

Challenger World Tours and Tetra Brazil Tours has taken all reasonable steps to ensure that the suppliers contracted for services during your trip are efficient and reliable and they maintain high standards. If unforeseen conditions beyond our control necessitate changes, Challenger World Tours & Tetra Brazil Tours reserves the right to make changes to the itineraries and substitute the best alternate available. We act only as an agent for the passenger in all matters connected with accommodation, dining services and transportation. As agent Challenger World Tours & Tetra Brazil Tours holds itself free of responsibility for any damage, expense or inconvenience caused by delayed or cancelled transportation services, changes of schedules, strikers or conditions beyond our control.

Group Size:

All tours pricing is based on a minimum of 20 travelers. If the group size falls below this number the group may be subject to an additional charge to cover transportation fees etc. This additional fee will be waived if the group can be combined with another traveling party.

Free Places:

One FREE place will be awarded for each 20 fully paid travelers. This free place can be used for the Coach, Team Manager, Parent(s) or Player(s) and will be agreed upon by the Group Leader upon receipt of registration forms and deposits.

The free place will include the flight portion of the trip as long as flights are booked through Challenger World Tours & Tetra Brazil Tours. If the group is less than 20 fully paying travelers then a free land package will be awarded but no flight option.

Traveling supporters, parents or siblings:

Traveling supporters, parents or siblings are more than welcome to join the tour group. The land package price will be the same as the main group unless special requirements are made with Challenger World Tours & Tetra Brazil Tours. A registration form along with a \$300 deposit will be required for each traveling supporter.

Challenger World Tours & Tetra Brazil Tours Travel Director:

Challenger World Tours & Tetra Brazil Tours will provide a fully qualified and experienced 'Travel Director' to accompany each group that travels with Challenger World Tours & Tetra Brazil Tours. The Challenger World Tours & Tetra Brazil Tours Travel Director is responsible for all group logistics for the duration of the tour. The Travel Director's are guides for the group and are by no means acting as chaperones for each traveler. If there is any concerns by the parents for family member travelers, Challenger World Tours & Tetra Brazil Tours strongly suggests then that at least one parent travel with the family member. Thus Challenger World Tours & Tetra Brazil Tours is not responsible for each traveler other than to provide direction as a guide and group leader for the group in question.

Exchange Rates:

All costs are calculated in the respective exchange rates when providing an initial group tour cost. Challenger World Tours & Tetra Brazil Tours reserves the right to adjust final fees if there is an increase in the exchange rate. If this applies, any increase will be calculated at the Paying of the final balance. This increase in exchange rate(s) will only affect the land based expenses that are charged to Challenger World Tours & Tetra Brazil Tours by their vendors.

Passports and Visa's:

Passports are required for all Challenger World Tours & Tetra Brazil Tours programs. Each individual traveler needs to apply at least 12 weeks before departure (sooner if you need a visa). Contact your local post office for the forms. For further information, visit the web site at www.travel.state.gov. Visas (if applicable) will need to be applied for at least 16 weeks before departure. Non-U.S. citizens are responsible for obtaining all documents needed to enter the countries to be visited or connected through and for re-entry into the U.S.A. Challenger World Tours & Tetra Brazil Tours will not be responsible for any loss or damage incurred by travelers not obtaining proper travel documents; passports, visas, permission to travel etc.



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Flights:

If you decide to use the Challenger World Tours & Tetra Brazil Tours flight option then you will need to acknowledge this on the enclosed registration form. **For Challenger World Tours & Tetra Brazil Tours to book your flights we need a minimum of 10 travelers taking the flight option (per airline regulations). Flights will not be booked or deposited on by Challenger World Tours & Tetra Brazil Tours until traveler registration forms and traveler deposits are in hand.**

Challenger World Tours & Tetra Brazil Tours will confirm 'group' travel dates, airlines and arrival/departure cities but will not participate in any flight deviations of any form. For any flight deviations you will need to deal directly with your travel agent. If booking your flights through Challenger World Tours & Tetra Brazil Tours then you will receive your flight tickets or e-tickets 7-10 days prior to departure.

If booking your own flight you will need to correspond with Challenger World Tours & Tetra Brazil Tours regarding your confirmed flight details. If traveling separate from the main group, please be aware you will be responsible for all transportation costs until you meet up with the main tour group at the final destination.

Accommodation/Meals:

All travelers will be placed in a double, twin or triple rooms when staying in hotels during the tour. Rooming for players is usually based on minimum twin occupancy. This normally comprises an en-suite room with twin beds. Rooming for adults is based on twin occupancy and any single rooms will incur a single room supplement fee, which will be added to your invoice. This single room supplement fee applies to free places as well. All such rooming requests must be received no later than 60 days prior to departure. If staying in dormitory facilities at a University or College then accommodation will usually be single rooms with either en-suite or shared facilities.

For the majority of our tours Challenger World Tours & Tetra Brazil Tours supplies two meals a day (breakfast and evening meal). During certain tournament participation this may increase to three meals per day (breakfast, lunch and evening meal). Please refer to your specialized itinerary for details concerning your specific tour.

Inclement Weather:

In the event of a sporting event or fixture being deemed unplayable due to weather conditions, every attempt will be made to reschedule the game(s) at a later date in the tour. Challenger World Tours & Tetra Brazil Tours cannot be held responsible for the cancellation of games within a tournament organized by a third party.

Travel Insurance Coverage:

Challenger World Tours & Tetra Brazil Tours provides information regarding travel insurance to all Challenger World Tours & Tetra Brazil Tours travelers and thoroughly recommends that travel insurance is purchased. Individuals are free to contact other travel insurance providers to obtain their own travel insurance coverage. Be advised that the terms and conditions of coverage may vary according to the insurance provider. It is understood that Challenger World Tours & Tetra Brazil Tours accepts no liability for damages or cancellations incurred by circumstances that would be covered under trip / travel insurance.

This information will be mailed or emailed to all travelers following registration and payment of initial deposit.

For further details pertaining to travel insurance please contact Challenger World Tours & Tetra Brazil Tours toll free at: 1-800-878-2167 x 231 for travel insurance information.

Health:

All travelers should have the necessary medical information (i.e. Medical instructions, insurance information, list of allergies, health problems and permission for medical personnel to treat). Medical disbursement should be discussed and agreed upon by Group prior to travel. Special dietary needs should be advised to us at least 30 days prior to departure.



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Permission to Photograph or Videotape

Throughout the year, Challenger World Tours & Tetra Brazil Tours may use photograph or video image tour participants with or without identification. If participants do not wish to appear in photograph or videotape, please notify Challenger World Tours & Tetra Brazil Tours in writing indicating to which extent you deny such reproduction. It is assumed that parents and guardians consent to their child being photographed or videotaped, no matter by whom taken unless notification is received and agree that no fee would be paid for this.

Cancellation Policy:

Written notification of cancellation must be received by Challenger World Tours & Tetra Brazil Tours, if an individual decides to cancel at anytime. Cancellation for any reason will result in the following costs.

- All deposits are non-refundable.
- Cancellations received more than 120 days prior to departure will result in a \$300 per traveler penalty.
- Cancellations received 120 – 90 days prior to departure will result in a \$750 per traveler penalty.
- Cancellations less than 90 days prior to departure will result in no refund at all.

The cancellation policy is in place due to fees that are paid to our vendors in preparation for the specific tour you have decided to participate in and includes such fees as tournament/game fees, accommodation fees, transportation fees, food/restaurant fees and pre-booked tickets/excursion fees.

Miscellaneous:

All Challenger World Tours & Tetra Brazil Tours correspondence including itinerary, invoices and billing questions should be directed to:

Challenger World Tours & Tetra Brazil Tours

ATTN: Gareth Hughes

8263 Flint, Lenexa, Kansas, 66214 USA.

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